

Recommendation	Agencies	Status
Good Practice		
Identify elements of best practice in following areas and promote adoption throughout Bromley and across client groups: 1. Care to Stay/Home Stay 2. Befriending/buddying/mentoring 3. Volunteer-led walks and fitness activities utilising and developing existing resources 4. Neighbourhood Development	1. London Borough Bromley (To be confirmed) 2. Voluntary Sector Strategic Network (To be confirmed) 3. Public Health/Environmental Services 4. To be confirmed	1. Being investigated 2. Promote best practice and recruit through Volunteering Strategy. 3. Investigate how to promote and expand free walks, use of parks and outdoor gyms throughout Bromley 4. To be investigated
Identification of Gaps		
Investigate incorporating a quick social care/health prompt list for people with low/moderate needs, self-funders and front-line health/care staff feeding information back to a central point to identify gaps in the market.	London Borough Bromley Bromley Clinical Commissioning Group	Investigate how to gather information already recorded via BSSD and SPE
Volunteering		
Develop a strategy to co-ordinate volunteers for the whole health and social care sector (incorporating other Council departments) in conjunction with the Volunteer Centre.	Community Links Bromley' London Borough Bromley, primarily ECHS, Bromley Clinical Commissioning Group	Being investigated
Information, Advice and Guidance		

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<p>Develop a central, easy to find location for all information, advice and guidance, incorporating the following:</p> <ul style="list-style-type: none"> • Work with GP Practices on different models to provide IAG at their surgeries • Use learning from The Willows project to duplicate across other communities in the borough using community resources to bring information together, update regularly and upload to Bromley MyLife • Promote use of streetlife.com or similar resource to inform people of services and activities in their neighbourhood – link to Bromley MyLife. • Investigate how to incorporate purchase of goods or services at the point of information 	London Borough Bromley	Proposal being developed to improve and develop Bromley MyLife via Better Care Fund scheme which may encompass many of these recommendations
Create closer links between Bromley MyLife and BAIN through regular meetings	London Borough Bromley Bromley Advice and Information Network	Meetings scheduled
Have co-ordinated health and social care ‘publicity’ campaigns to front-line staff and community groups advertising services, activities and impact of government policy changes rather than individually.	London Borough Bromley	Investigate how to do this in partnership using Digital Lives.
Utilise IT skills of young and retired people to assist people to use computers and electronic devices independently.	To be confirmed	Being investigated
<p>Make Bromley MyLife more accessible</p> <ol style="list-style-type: none"> 1. Improve the appearance of Bromley MyLife to be more user-friendly. 2. Use mystery shoppers to evaluate the accessibility of Bromley MyLife 	London Borough Bromley	<ol style="list-style-type: none"> 1. Already scheduled to take place 2. To be investigated

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Use existing or create new peer support groups throughout the borough to provide help with self-advocacy, debt management, housing issues, benefits information – CAB	Citizen's Advice Bureau (To be confirmed)	Investigate how existing groups/good practice can be extended throughout the borough.
Venues for community use		
Investigate use of statutory agency and private provider properties for community/voluntary use.	London Borough Bromley (To be confirmed)	To be investigated
Use empty business premises for information and campaign promotion	Community Links Bromley	Community Links Bromley is leading on liaising with Intu Bromley to use an empty unit for volunteer recruitment, promoting health and social care campaigns and providing information, advice and guidance. To report to Borough Officers Group in September 2014. Potential funding from Better Care Fund.
Care homes and Extra Care Housing scheme extend participation in their activities to local residents	Local providers	Investigate through Care Homes Forum

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Co-ordination of funding and initiatives		
Co-ordinate statutory, private and voluntary sector organisations initiatives to avoid duplication and foster cross-sector working.	London Borough Bromley, Bromley Clinical Commissioning Group, Voluntary Sector Strategic Network (To be confirmed)	Investigate how to develop closer communication in this area – may be a function of the new Voluntary Sector Forum.
Overcoming barriers and filling gaps		
Using public transport confidently: 1. Travel training for young people with special educational needs 2. Promote Transport for London’s Travel training programme	London Borough of Bromley London Borough of Bromley	1. Three year Invest to Save contract recently agreed from September 2014 to work with young people to train them to travel independently. 2. Already promoted on Bromley MyLife
Dementia: 1. Services for people with early on-set dementia 2. Activities for people with dementia	London Borough Bromley Bromley Clinical Commissioning Group	Dementia is one of the priorities of the Health and Wellbeing Board in 2014/15. Dementia is one of the Schemes for the Better Care Fund
Carers	London Borough Bromley Bromley Clinical Commissioning Group	Carers is one of the Schemes for the Better Care Fund
Lack of affordable housing for young people leading to break down in family networks	London Borough Bromley	Investigate linking young people who wish to remain in borough with Care to Stay/Home Stay projects.
Lack of expertise in voluntary sector to develop business cases and funding bids	London Borough Bromley Bromley Clinical Commissioning Group	Investigate using commissioner time to assist.
Other gaps in current services	London Borough Bromley	To be incorporated within the Market Position Statement